

Spiros Vatikiotis

Versatile Full-Stack Developer with a strong foundation in technical support and IT operations, transitioning into software development and cloud-native solutions. Experienced in designing and implementing Enterprise Content Management (ECM) applications, workflow automation, and regulatory compliance systems. Proficient in developing and maintaining Spring Boot/React applications, Java portlets, and microservices using MongoDB, Bonita, and Alfresco. Skilled in SQL data analysis, Power BI visualization, and back-end interoperability, ensuring seamless integration across enterprise IT systems. Adept at managing cloud deployments, Kubernetes environments, and automation tools to optimize scalability and efficiency. Strong background in team leadership, technical support, and process optimization, ensuring high-quality service delivery and operational excellence.

Contact

Phone

+30 6945289515

Email

spirosfwiv@gmail.com

Address

Agia Paraskevi, Athens Greece



[linkedin.com/in/svatikiotis/](https://www.linkedin.com/in/svatikiotis/)

Certifications And Badges

- 04/2023 - 10/2023
JAVA Back-End Developer
Reatcode - Worekearly, IT Consulting Services | Athens, Greece (remote)
- 07/2022
Informatics Basic User
ACTA SA - Spin Off Aristotle University of Thessaloniki

Soft Skills

- Critical and analytical thinking
- Teamwork
- Creativity
- Communication
- Problem solver
- Consistency

Seminars

- 05/2009
Human resources and production management, based on values: Integrity, Respect, Professionalism, Innovation, Commitment
Teleperformance Hellas: (15 hours)

Professional Competencies and Industry Tools

- Programming Languages: Java
- Frond-End development: HTML5, CSS, JavaScript
- Databases: MySQL, MongoDB, MariaDB, Postgres
- Web Application/Development Frameworks: Spring, Spring boot, MAVEN, Hibernate, JSP, JPA
- Software/Tools: Docker, Kubernetes, Kubernetes on AWS, Microsoft Azure, MoveIT Automation
- Version Control: Git - GitHub
- Industry Skills: Software Development, Web Development, Data Management, Debug / Unit Test,
- Back end Technologies and Frameworks, Database Management Systems, Web Hosting Platforms.

Work Experience

04/2024 - present

CyberStream LTD

Software Engineer

- Received training and contributed to the full-stack development of cloud-native workflow management applications for patent filing.
- Developed and maintained Spring Boot/React applications and Java portlets for the EUIPO project in collaboration with Netcompany Intrasoftware, focusing on Enterprise Content Management solutions.
- Designed and implemented Enterprise Content Management applications for OBI – Hellenic Industrial Property Organisation, enhancing digital workflows and content accessibility.
- Designed and implemented SQL query scenarios to analyze and monitor player activity on online betting platforms as part of the Anti-Money Laundering (AML) program for the Hellenic Gaming Commission.
- Implemented back-end interoperability and dataflows in Java, ensuring seamless integration between distinct IT systems deployed on Kubernetes.
- Deployed and configured MoveIT Automation to streamline large-scale workloads and optimize data collection on behalf of the Hellenic Gaming Commission.
- Designed and developed Power BI dashboards for large-scale data visualization and analytical insights.
- Maintained and enhanced microservices-based applications using MongoDB, Bonita, and Alfresco.
- Managed and maintained Azure-based platform deployments, ensuring reliability and scalability.
- Designed and developed interactive dashboards and data visualizations using React, to provide actionable insights into submissions, payments, and user activity

09/2017-10/2021

Bar Academy Hellas And Cyprus

Administrative Assistant

- Provided information about admissions and registrations.
- Managed inbound and outbound email communication.
- Ensured procurement run in a cost-effective way.
- Kept track of financial records and invoices.
- Tracked, analyzed and reported student data.

Languages

- Greek: Native
- English: Excellent

12/2012-05/2015

ON Telecoms SA Athens, Greece

Level 3 Technical Support Supervisor

- Systemized the processes according to the team's goals and deadlines.
- Allocated work among team leaders and the team.
- Ensured the quality of services provided by the team.
- Provided remote technical management and support to premium and corporate customers.
- Ensured that all operations were carried out in an appropriate, cost-effective way.
- Interviewed and trained new candidates.

05/2008-12/2012

Teleperformance Hellas (Account: On Telecoms) Athens, Greece

Level 2 Technical Support Supervisor

- Systemized the processes according to the team's goals and deadlines.
- Allocated work among team leaders and the team.
- Ensured the quality of services provided by the team.
- Provided remote technical management and support to premium and corporate customers.
- Interviewed and trained new candidates.

02/2007-04/2008

Teleperformance Hellas (Account: On Telecoms) Athens, Greece

Level 2 Technical Support Engineer

- Provided remote broadband management and technical support to residential and corporate customers.
- Provided remote IPTV technical support and installation.
- Handled and resolved Tier 2 technical support tickets.

Education

2023

Bachelor Degree In Software Development

International University Of Applied Sciences: Bad Honnef, Germany

2004 - 2008

Bachelor of Business Administration And Management (coursework completed)

Technological Educational Institute of Chalkida: Chalkida, Greece

2001-2003

Higher National Diploma (HND): Computer Science

Mediterranean ECS: Athens, Greece